## **WELCOME**



One Scobee Circle, Plymouth, MA 02360 P 508.747.0711 75 Washington Street, Norwell, MA 02061 P 781.878.6495

SouthShoreSkinCenter.com

Welcome. We are delighted that you have chosen our dermatology practice for your skincare needs. South Shore Skin Center has been providing expert medical, surgical, and cosmetic dermatologic care to residents of the South Shore since 1984. Our team of friendly and compassionate physicians, physician assistants, nurses, and estheticians are all specialists in dermatology who share a passion for excellence, and a commitment to providing the highest level of care to our patients. We are dedicated to your skin's wellness. It plays a major role in your overall good health.

To ensure that your first experience with our practice is a positive one, please review the following information.

- You will receive a reminder call about a week prior to your appointment. We ask that you give us 24 hours notice if you have to cancel or reschedule your appointment.
- Please bring your completed New Patient paperwork to your first appointment. If you are unable to complete
  this paperwork ahead of time, please arrive at least 15 minutes early so you can complete these forms in the
  office before your appointment.
- At the time of your visit, you will be asked to present the following items to our receptionist:
  - health insurance card(s)
  - any prescription plan card(s)
  - a picture ID
- If your insurance requires a referral authorization, please be sure to request one from your primary care physician's office prior to your visit with us. If the insurance referral is not obtained by the time of your appointment, you will be asked to sign a Referral Waiver.
- Co-payments are due at the time of the appointment. For your convenience we accept cash, personal checks, health savings cards and the following debit/credit cards: Visa, MasterCard, American Express and Discover Card.
- At the time of your first examination, you will be escorted to the exam room by one of our medical assistants. The medical assistant will review your medical history questionnaire with you. Depending on your medical problem, you may be asked to undress and put on a gown in the privacy of the exam room. This is to enable the doctor or physician assistant to perform a thorough skin examination. You or your provider may request a chaperone be present during the examination. After the examination, your provider will suggest a treatment plan and future visits, if necessary.
- Our receptionist will schedule your next appointment upon checkout.

Our goal is to provide you with skin healthcare that meets your needs and exceeds your expectations. For more information about South Shore Skin Center, please call us at 508.747.0711 or visit our website at **SouthShoreSkinCenter.com**. We look forward to meeting and treating you.

Sincerely,

South Shore Skin Center